

The following terms of business shall apply unless otherwise agreed in writing between the seller Proel International Ltd (the company) and the purchaser (the customer).

Title of Goods

Legal title in the goods shall pass to the Customer only when payment for the goods has been received in full by the Company.

Payment (Non Account Customers)

Payment is accepted by cheque, credit card, charge card, cash, bank draft or direct bank transfer. Goods will only be despatched against cleared funds. The Company may use the services of a third party company to guarantee cheques. A surcharge may be levied for this service.

The Company will accept foreign currency but additional charges may be made. Such monies will have a sterling value equal to the NET amount after charges at point of exchange by the UK bank.

Credit Accounts

Goods are supplied on account only to approved account holders. Our terms are net 30 days from date of invoice. The Company reserves the right to suspend and / or terminate accounts which exceed this period. Lapsed accounts will be terminated. In the event of default from our terms of business, the Company shall be entitled to recover compound interest at the rate of 5% per month on outstanding indebtedness to the date of payment.

The company may offer a settlement discount allowable only if payment is received strictly within the settlement period and all previous invoices are cleared in full and is payable by bank transfer. Settlement discount does not apply to carriage charges and in accordance with VAT legislation the VAT is calculated at the settlement value of the invoice.

The Company reserves the right to review account status and credit limits without notification to the Customer.

Returns/Faulty Goods

To increase the efficiency of the returns system for the benefit of the Customer the Company operates a returns number system. The Customer must receive a returns authorisation number from the Company prior to returning goods. This number must be clearly marked on the outside of the carton containing the goods. The Company reserves the right to refuse delivery of returns which have not been allocated a returns authorisation number.

Any goods suspected to be faulty must be returned to the Company for inspection in the original condition and packaging. The Company does not undertake to reimburse carriage costs incurred in the return of goods and reserves the right to repair or replace any such articles at its discretion. A re-stocking charge of 20% will be made for goods returned for credit which were correctly supplied by the Company.

When the Customer has trade status and is supplied at the corresponding trade price it is expected that the Customer will offer "first line service" to their customers. The definition of "first line service" is to have the knowledge and facility to fault find at a basic level in order to service and repair products under warranty on behalf of the manufacturer, subject to approval from the Company.

Chargeable repairs will incur a handling charge and carriage costs. When the customer requests an estimate of the cost to repair an article a repair refusal charge will be made if the Customer chooses not to proceed with the repair.

Despatch

Goods which are available from stock are despatched the same day or next working day after receipt of order. Goods are supplied and a carriage charge will be incurred unless the Customer meets the current carriage free threshold before VAT. The Company shall not be liable to compensate the Customer or any third party for claims occasioned by delays in completing the order or delays in transit. Unless otherwise requested part orders will be despatched with the balance to follow as soon as in stock although the Company will liaise with the Customer in this respect. A delivery note is sent with the goods and the invoice is sent separately by post.

Export

Payment is accepted by direct bank transfer or bank draft preferably in sterling. Other currencies will be accepted in accordance with the terms previously laid down in the payment section of this document. Goods can be despatched on CIF, FOB or ex-works basis. All shipping costs and associated charges must be included with payment for the order. When goods are supplied ex-works the Company may make a charge for packing and documentation. VAT exemption is subject to the laws and codes of practice laid down by Customs and Excise. If the company is in any doubt as to the exemption status of the Customer, VAT will be added to the sale.

Damages and Shortages

The Customer must notify the Company within three days of receipt of goods. If damage is apparent or suspected at point of delivery the carrier's consignment note should be clearly marked accordingly and goods signed for as damaged. If in any doubt the note should be marked 'unchecked'. Non receipt of goods should be notified to the Company within three days of invoice date.

Price, Specification & Availability

The company reserves the right to alter the specification, revise prices and withdraw products without notice. All products are subject to availability. All details should be confirmed at time of ordering. All prices exclude VAT.

Applicable Law

The Company's terms of business is subject to English Law.

Bank Details

Bankers:	HSBC 90Baker Street London W1U6AX
Sort Code:	40-01-06
Account Number:	62025809
Account Name:	Proel InternationalLtd

Proel International Ltd

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